

FY2024

# Annual Report

April 2024 – March 2025



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# 1. Message from the Director

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## Maiko Kojiro (Hospital Director)

In 2024, our hospital saw about 24,000 outpatient visits and over 2,000 surgeries—the highest in our history. A key milestone was providing long-delayed surgeries after COVID-19. In pediatric oncology, cases soon returned to normal, and with support from Japanese specialists we treated relapsed, advanced, and rare cancers.

Our staff presented at international conferences, led BLS training that improved emergency care, and launched laparoscopic surgery with donated instruments, making minimally invasive care accessible to low-income patients. These achievements were possible thanks to our dedicated staff and generous supporters.

In 2025, we will open a new pediatric hospital to meet rising medical and cancer care needs. With two sites working together, we aim to expand access to safe, high-quality treatment and realize our vision of a hospital “built together” with children, families, communities, and supporters. Guided by our belief in creating a world where everyone can be grateful for the gift of life, we move forward with hope and determination.

Dr. Maiko Kojiro

*Maiko Kojiro*

Japan Heart Children's Medical Center Hospital Director



## 2. Hospital Overview



### Brief History

December 2009



Mobile activity

May 2016



Opening of  
the hospital

June 2018



The hospital's  
expansion and  
the full-scale  
launch of the  
pediatrics  
department

August 2018



Commencement  
of pediatric  
cancer care

September 2019



Commencement  
of pediatric  
patient meal  
services

### »» Why the Hospital Was Established

Since 2004, Japan Heart has pursued its mission of “delivering healthcare to medically isolated areas.” We work in Cambodia because major gaps in healthcare access remain. After the civil conflict, the country faced a severe shortage of medical professionals, leading to preventable deaths. In 2009, we began providing services in a rural hospital, later establishing our own in 2016.

Since 2018, we have also offered pediatric cancer treatment, and in 2025 a new hospital will open. Alongside treatment, we train local doctors and aim to build a sustainable healthcare system. Our goal is a society where people can seek care with confidence—that is why we continue our work in Cambodia.

## 2. Hospital Overview

### Vision

Build a world where everyone can be grateful for the gift of life.

### Mission

To deliver healthcare to medically-isolated areas

### Value

1. Value the lives of others as much as you value your own.
2. Always think about and act in ways that maximize the happiness of society as a whole.
3. Make every encounter the most valuable one.

# 3. Annual Achievements & Activity Report

## ➤➤ Medical Services Overview



### -Outpatient Services-

- Total number of outpatients: 24,345
- Pediatric patients: 4,006
- Adult patients: 20,339



### -Surgical Procedures-

- Total number of surgeries: 2,013
- Pediatric surgeries: 335
- Pediatric cancer surgeries: 77
- Adult surgeries: 1,678



### -Inpatient Services-

- Total new admissions: 1,561
- New pediatric admissions: 288
- New pediatric cancer admissions: 73
- New adult admissions: 1,035



### -Mobile Activity-

- Total Number of outpatients: 317
- Total Number of surgeries: 85

### ■ Activity locations

- Japan Heart Children's Medical Center
- Ponhea Leu Referral Hospital
- Kroch Chhmar Referral Hospital
- Chamkarleu Referral Hospital
- Cheung Prey Referral Hospital
- Roka Kong Referral Hospital
- Phnom Bat Health Center
- Tumnob Thum Health Center
- Prey Khla Primary School

# 4. Year in Review



Dr. Mariko Kakazu, Head of the Department of Pediatrics, was selected by the International Society of Paediatric Oncology (SIOP) as one of the women leaders who have contributed to pediatric oncology.



Oncology patients join Art Workshop



We performed our first laparoscopic surgery.



Kroch Chhmar Mission (Intensive Surgical Mission)



ABA Donation Ceremony



Pediatric Surgery Mission (Intensive Surgical Mission)

2024

2025

Apr

May

Jun

Jul

Aug

Sep

Oct

Nov

Dec

Jan

Feb

Mar



Donation Ceremony for the Charity Friendship Football Event



Plastic Surgery Mission (Intensive Surgical Mission)



A child who was hospitalized at Japan Heart has won an award in the White Canvas Art Competition.



Ground Breaking Ceremony for new hospital



Aeon Mall Blood Event



Dr. Yoshioka Mission (Intensive Surgical Mission)

## 5. Highlights of Our Activities

### ■ Medical Activities

Both outpatient consultations and surgeries surpassed last year's results. Adult consultations stayed in the 20,000 range for the second year, while pediatric consultations exceeded 4,000. Adult surgeries rose sharply to about 169% of FY2023 levels—1.7 times higher—thanks to efforts to address cases delayed by COVID-19. Alongside preparations for the new hospital, we continued medical services at the current facility and surgical support at provincial hospitals. Each staff member is steadily gaining skills, contributing to broader access to quality healthcare in Cambodia.



### ■ Medical Student Training Program “Bridge of Dreams Project”

Guided by the principle of “Rebuilding the nation with our own hands,” this project supports rural high school students in pursuing medical or nursing degrees. Candidates are recommended by partner schools, with family situations confirmed through home visits, and final selection made through tests and interviews to ensure strong motivation. In FY2024, six students (four aspiring doctors and two aspiring nurses) joined the program, bringing the current total to 22. To date, 30 graduates have become medical professionals, each contributing to the advancement of healthcare in Cambodia.

## 5. Highlights of Our Activities

### ■ Mobile Activities

Launched in 2009 under the philosophy of “Delivering healthcare to places where it is out of reach,” outreach medical services remain central to Japan Heart Cambodia's work, carried out with local public hospitals. By providing follow-up care and training medical personnel, these activities also strengthen regional healthcare systems. In FY2024, we conducted 317 outpatient consultations and 85 surgeries. At Chamkar Lu Hospital, we focused on inguinal hernia surgeries to build a system where local staff can independently teach and perform operations. At Kroch Chhmar Hospital, responding to the growing demand for advanced care after its expansion, we continued technical support to help the facility deliver healthcare with greater autonomy.



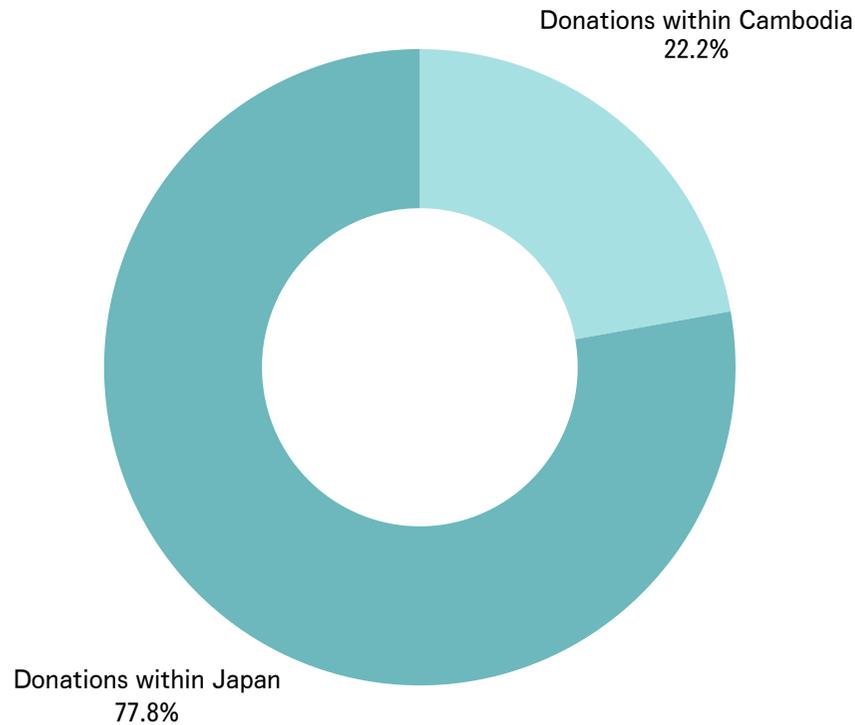
### ■ Nutrition Services

Building on FY2023, the Nutrition Department deepened cross-sector collaboration in FY2024 to strengthen sustainable initiatives. Beyond providing meals and nutrition education in the pediatric oncology ward, support expanded to general wards and the perinatal department. For long-term pediatric oncology patients, child-participation cooking events made learning enjoyable and improved food intake. During prenatal and infant health checkups, we provided guidance for pregnant and postpartum women—covering sugar and salt management, anemia prevention, and infant nutrition such as weaning practices and food selection.

# 6. Financial Summary & Support Flow

## Source of Funds

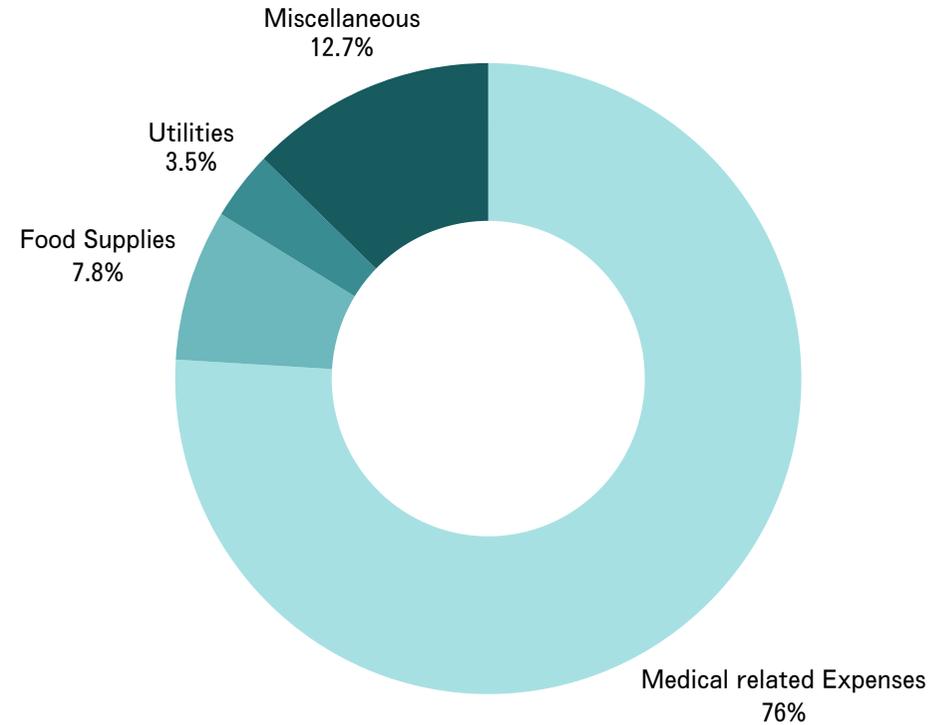
Total funds raised 2024: \$2.5 million



Donations within Cambodia	22.19%
Donations within Japan	77.81%

## Use of Funds

Total funds used 2024: \$1.4 million



Medical related Expenses	75.96%
Food Supplies	7.77%
Utilities	3.54%
Miscellaneous	12.73%

# 7. Our Supporting Companies



Our hospital is sustained by your generous support and donations, which deeply move us each time we encounter the heartfelt wishes behind them. Encouraged by this, we continue striving to create a society where everyone can access the care they need, and we remain devoted to saving lives and bringing hope to the future.

## With Heartfelt Thanks for Your Support in FY2024

- Ministry of Culture and Fine Arts (Charity event)
- Hanuman Beverages
- Dai-ichi Life Insurance (Cambodia) PLC.
- LION Corporation (Thailand) Limited and TSNR Distribution
- ABA Bank
- Blackwell Global Investment (Cambodia) Co., Ltd
- JACCS MICROFINANCE (CAMBODIA) PLC.
- ROHTO-MENTHOLATUM (CAMBODIA) COMPANY LIMITED.
- Sathapana Bank
- DAIKIN AIRCONDITIONING (CAMBODIA) CO.,LTD
- Angkor Dairy Products Co.,LTD
- Aeon Mall Cambodia (Yellow receipt)
- JBC- Charity Boxing event
- META Charity Association
- Khmer Home Charity Association
- PPCBank Fandrasing event

## 8. Faces of Japan Heart

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### »» Learning and Moving Forward Together

This time, we are featuring two scholarship program recipients from the second cohort.

Both continue to play leading roles in supporting and driving Japan Heart forward, and we are pleased to share their stories with you.



#### Dr. Yav Phohan

I was born in a rural village in Prey Veng Province, where my family faced severe hardship. When my nephew died from illness, I was left with the question,

“Why couldn't we save him?” —a thought that inspired my dream of becoming a doctor.

I With a scholarship from the “Dream Bridge Project,” I entered medical school and later obtained my license.

Now working at the Japan Heart Children's Medical Center, I have grown under the guidance of Japanese doctors, learning both surgical techniques and the principles behind every decision, particularly in pediatric surgery and oncology. Our hospital is one of the few in Cambodia offering free treatment for children with solid tumors from poor families, yet I am saddened that some still lose their lives without care. Having once been given the chance to pursue medicine, I am determined to save as many lives as possible and continue this path with the ideals of Japan Heart in my heart.



#### Dr. Seng Rathna

I was born the sixth of nine children in a poor family in rural Prey Veng Province, where reliance on traditional medicine led to many preventable deaths.

These experiences inspired my dream of becoming a doctor. Through Japan Heart's Dream Bridge Project, I received a scholarship to study medicine alongside Dr. Phohan, now my colleague.

After earning my license, I began working at the Japan Heart Children's Medical Center, mainly in the general ward for adult patients. Many of my patients are poor and arrive only when their condition is severe. Having grown up in similar circumstances, I am determined to provide care whenever possible, and hearing “I thought treatment was impossible, but you helped me” gives me strength. My goal is to become a general surgeon able to treat many illnesses. With guidance from volunteer doctors, I have gained skills and confidence. Inspired by Director Dr. Kojiro, who listens to both symptoms and patients' stories, I aim to follow his example and one day return to my hometown to give back to my community.

## 9. Looking Ahead



※Image is for illustration purposes

### **Location :**

Takmao, Kandal Province, Kingdom of Cambodia  
(near Phnom Penh)

### **Scheduled Opening Date :**

November 2025

### **Number of Beds :**

Approximately 200 beds

### **Number of Operating Rooms :**

4 rooms

### **Medical Departments :**

General pediatric outpatient, pediatric surgery, pediatric internal medicine, pediatric oncology

## Opening “The Japan Heart Asia Children's Medical Center” in November

At our current hospital, only a small fraction of children requiring advanced medical care can be saved. In Cambodia, more than 600 children are diagnosed with cancer each year, yet Japan Heart is able to treat only one in six. Moreover, half of the children who reach our hospital are already in advanced stages of the disease, and many lose their lives. To address this urgent reality, the establishment of a new hospital is essential.

### **The new hospital will bring the following benefits**

#### ■ **Expansion in Cambodia**

From the current 5% of pediatric cancer patients to many more.

#### ■ **Regional acceptance**

Patients from Myanmar, Laos, and beyond will also be welcomed.

#### ■ **Training professionals**

A hub to develop skilled medical staff with advanced techniques.

# 10. Contact Information



## Address

Japan Heart Children's Medical Center  
c/o Ponhea Leu Referral Hospital  
Ampeldamtek Village, Vihear Lourng Commune  
Ponhea Leu District, Kandal Province  
Cambodia

## Contact

+855 (0) 70820607



## Facebook

We are committed to a society where every child can access the care they need. On Facebook, we share patient stories, hospital updates, and the impact of your support—join us and walk with us on this journey.



## Donate here

Your donation has the power to change the future of even a single patient and their family. One step from you can save a life and bring hope. Make a donation here

